



Supply Chain Management Consultants

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The Bolger Group is a professional consulting practice with expertise in every aspect of logistics supply chain management - including operations, warehousing facilities, inventory management, freight and transportation issues.

The Bolger Group has been recognized for its logistics, warehousing and transportation competence with products that have demanding service requirements and are susceptible to damage in transit - like furniture, air conditioning ductwork, automobile parts and food products. The Bolger Group's clients may also receive continuing management services as a third party resource - with productivity strategies that have typically resulted in gains of 20% or more.

The Bolger Group has received "**Awards for Excellence in Operations and Material Handling**" for its distribution center designs.

Primary services available to your company from The Bolger Group:

Logistics and Warehousing Operations - Inventory management, customer service, information systems, purchasing administration, labor resource analysis and utilization, site location, safety and OSHA standards.

Transportation Management - Strategies to lower freight costs, improve private fleet and contract carrier operations. Systems to achieve competitive advantage through traffic/transportation management. Transportation negotiations. Analysis and resolution of excessive shipping damage.

Project Management - Warehouse/delivery reviews, negotiations for contract warehousing, create functional warehouse designs, specification development for facilities, purchasing services for new or quality used equipment.

Litigation Support - Provide expert witness testimony and research support for litigation of supply chain, transportation and warehouse/distribution issues.

Visit us on the web at www.BolgerGroup.com



The Bolger Group

Partial Client Listing

Andreas Furniture
Architectural Floors
Ashley Homestores
Bassett Furniture Direct
Bank One
BellSouth Communications
Child Craft Industries
Classic Oak Designs
Citicorp
Coconis Furniture
Colfax Furniture
Continental Office Environments
Connell's Furniture
Davis Furniture
DeBoer Furniture
Decorum
Designer Furniture Galleries
Domino's Pizza Distribution
Fashion Furniture
Fleming Furniture
Four Hands
Furniture Brands International Retail
Furniture World (FL)
Furniture & ApplianceMart
Gates Furniture
Garden City Furniture
Ghent Manufacturing
Gill Brothers Furniture
Gladhill Furniture
Goody Products, A Newell Company
Harkness Furniture
Henco Furniture
Hoffer Furniture
Honda Supplier
Karl's Appliances
Kaufman-Scroggs Furniture
Knie Furniture & Appliances
LaDifference International
La Galerie du Meuble
La-Z-Boy Furniture Galleries
Mettler-Toledo Corporation
Metro Mattress
McCreery Home Furnishings
McArthur Furniture Ltd
Michael Alan Furniture
Michigan Library Consortium
Morris Home Furnishings
Paramount Furniture
Perrigo Corporation
Petland, Inc.
Plantation Interiors
Plass Appliances
PPG Industries - PPGautoglass
Riley's Furniture
Rock Bottom Furniture
Roomful Express Furniture
Rotman's Furniture
Samsen's Furniture
School Outfitters
Selden's Home Furnishings
Shaklee Corporation
Sherman Furniture
Sit 'n Sleep
Smitty's Fine Furniture
Star Furniture
State Library of Ohio
Suburban Furniture
Tepperman's Furniture & Appliances
Top Furniture and Appliances
United McGill Corporation
W.B. Wood Co.
Walsh Bros. Office Equipment
Woodchuck's Furniture & Clocks



Corporate Client Testimonials for The Bolger Group

**Dan & Karen Kelley
Fleming Furniture Stores
Ashley Furniture Homestore of Paducah, KY**

“Dan Bolger developed a plan to meet short term needs initially and designed a new facility to support our Ashley Furniture Homestore and Fleming Furniture stores. We have a clear competitive advantage with the distribution center and management processes used throughout. Sales volume increased in double digits the first year. There is no way we could have delivered that volume without the new facility and the operating procedures he helped us put in to place. Dan's services are recommended to improve daily operations as well as facilities.”

**Michael Pellis, AIA
Baskerville Architecture + Engineering + Interior Design - Virginia**

“Thanks for all of your assistance and guidance on the 130,000 square foot Virginia project. We have achieved over 50% energy savings in order to capture maximum tax credits through EPACT 2005! We are very excited about this and are using it as our new standard for all warehouse and distribution centers in the future.”

**Ken Mangum
Designer Furniture Gallery - Utah**

“Thank you for the excellent work and guidance you provided with the recent construction of my new warehouse facility. In retrospect I can't imagine building it on my own as I had planned before attending your seminar at the Las Vegas Market. That's where I realized I needed some expert advice. I really appreciate your knowledge, experience and professionalism. One thing that really helped was your quick response to all of my needs and concerns. The fact that I could reach you whenever needed was a great help. We are now moved in and enjoying the new facility. Our efficiency has improved immensely thanks to you. I am thrilled with the results.”

**Joe Fonti
Furniture & ApplianceMart
Ashley Furniture Homestores - Wisconsin**

“Dan provided professional advice for the original design of our distribution center in 1999, subsequent expansion and annual operations consulting. Continuous improvement in our distribution operations is a direct result. His advice has included implementing RF bar coding, process improvement in prep areas, performance metrics to evaluate warehouse performance and strategic planning services. The net result is our ability for efficient merchandise distribution to our additional new stores and to customers.”



**Corporate Client Testimonials
for
The Bolger Group**

**John Stone – Material Control Manager
Ghent Manufacturing**

“Ghent Manufacturing has been assisted by Dan Bolger since 1989 to secure healthy carrier relationships while improving our bottom line with a common sense, best practice approach to transportation management. He helped us improve our methods and packaging that resulted in a 25% reduction in freight damage. Since that time, he has continued to provide valuable advice and assistance in developing our current distribution system. We not only value Dan’s expertise in these areas, we also value his friendship.”

**Randy Dykhuis – Executive Director
Michigan Library Consortium**

“Dan put a lot of hard work you put into our transportation project. He has a deep knowledge of logistics and is an expert on the industry. His dispassionate outside viewpoint has helped us make improvements to Michigan’s library materials delivery system.

**Paul Sherman
Sherman Furniture and Appliance**

“Dan has a great depth of knowledge regarding warehousing and distribution processes, allowing him to go beyond good facility design to recommendations on specific job processes that maximize quality of service and labor savings. His no-nonsense attitude and willingness to frankly critique current operations expedite the process of improving the critical area of product handling, distribution and delivery. Dan’s help with our new Peoria, IL distribution center prevented countless design errors, and helped make a merely “good” facility a great one.”



**A sampling of professional publications
Daniel Bolger, P.E.**

More are available on our website www.BolgerGroup.com

Furniture World

Top Ten Tips To Hire Great Furniture Delivery & Warehouse Managers – January 2010
Is Your Business Ready for Renewed Growth? – December 2009
Avoid Pitfalls While Moving Your Warehouse – October 2009
Warehouse Expansion Case Study – August 2009
Furniture Warehouse Injury & OSHA Update – June 2009
Dollars in the Trash: Warehouse and Delivery Service Calls – April 2009
When Times are Tough, Use a Warehouse & Delivery Checklist – January 2009
Increase Delivery Fuel Efficiency 25% or More – November 2008
The Driver's Role in Achieving Perfect Deliveries – September 2008
7 Steps to Easily Reduce Fuel Costs – July 2008
Foam Packaging Recycling Basics – May 2008
Beautiful Trucks are Great Advertizing – December 2007
Delivery Survey 2007 – September 2007
Retail Furniture Transportation Update – July 2007
Disaster Planning and Recovery – March 2007
Warehouse and Delivery Performance Measures – December 2006
Highly Accurate Inventory – October 2006
Seven Step Program to Cut Delivery Costs – August 2006
Thinking About Building A New Warehouse – June 2006
Let's Talk Trash (and recycling) – April 2006
Warehouse/Delivery Survey Results – February 2006
Boston Inc. Prepares for Business Growth – December 2005
Warehouse Expansion Case - August 2005
Warehouse Security – Employee Theft – April 2005
Think Outside the Warehouse Box - August 2004
Get The Most Value From Your Warehouse Consultant - June 2004
Warehouse Fire Code Compliance - January 2004
Top 10 List for Customer Pickups - October 2003
Excess Inventory Puzzle - August 2003
Delivering to Expanded Market Areas - June 2003
Less Than Perfect Deliveries - March 2003
Managing Inbound Freight - August 2002
Warehousing, Deluxing & Delivery: Decision to Outsource - February 2002
Deliver Customer Satisfaction - Deluxing & Service - April 2001

Furniture Today

Inventory Management - June 1998
How to take time out of order cycles - December 1997
Developing an effective, efficient delivery program - July 1997

Warehousing Forum

Protecting your people from violence in the workplace - October 2001



**Daniel Bolger, P.E.
The Bolger Group
Supply Chain Management Consultants**

Daniel Bolger founded The Bolger Group consulting firm in 1985 in response to growing needs for professional management of logistics processes. His extensive manufacturing and retail operations experience has enabled him to serve some of the top companies in the country. Prior to starting The Bolger Group, Bolger held senior management positions with the Anchor Hocking Corporation, Avon Products and Continental Office Furniture.

Today, with The Bolger Group, Daniel Bolger is a recognized expert in logistics, warehousing and transportation - including operations management, facilities and personnel. Bolger is the author of numerous articles on subjects dealing with retail and wholesale operations and speaks regularly at the National Home Furnishings Association's Resource Center and regional meetings. He has also been called to testify as an expert witness to support private organization litigation and assist the U.S. Department of Justice in a freight fraud investigation.

He is a graduate of the University of Pittsburgh in Engineering and earned an MBA at the Wharton School of the University of Pennsylvania.

Bolger is a Professional Engineer and is Past President of the Council of Logistics Management's Columbus Roundtable; Past Chairman of the National Industrial Transportation League's Highway Facilities Committee and past member and trustee of the Ohio Trucking Association. Bolger also served as Director of the Fairfield County Emergency Management Agency. He currently volunteers as a Director of the South Licking Watershed Conservancy District.

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